

November 5, 2004

Bill Feldman  
Kentucky Public Service Commission  
100 Fair Oaks  
PO Box 615  
Frankfort, Kentucky 40602

Dear Mr. Feldman:

I am writing to you about an assessment from your state for \$50.00. Cornerstone Companies does not, nor have we ever done business in Kentucky. While we would like to do this, at this time we do not.

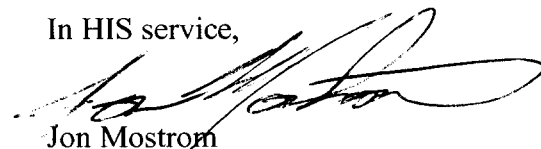
We are a consulting firm with an office in Minnesota and Florida. The owners of Cornerstone Companies previously owned Norcom, Inc. Norcom did do business in Kentucky selling Long Distance Telecom services. Norcom was sold in 2002 and its former shareholders have been out of the utility business since. The current owners of Norcom, BCN Telecom, continue to operate Norcom. Their phone number is 561-998-3345.

Please help us by taking our name off your roles as a service provider in your state and voiding the assessment charge. I have sent previous letters to your department and thought this process was complete until I got the latest letter from Kentucky dated 10/30/04 (case No: 005169800033). I called the Collection Department and was blessed to be helped by Leslie Perkins. She was so helpful giving me names and phone numbers to help resolve our problem. I also talked to John Rogness in your department, I think. He was so helpful.

I tell you this because with all the states I deal with, yours has been the most understanding and accommodating. At this time, we are trying to start a business in a neighboring state and it has been, to say the least, difficult. You must know that this experience will help us determine the location of our next office for our growing business.

Again, thank you and your teammates for helping resolve this issue.

In HIS service,



Jon Mostrom

Secr/Treasurer, Cornerstone Companies, LLC